

UMATILLA-MORROW COUNTY HEAD START, INC.

HOW ARE WE DOING? SURVEY

POLICY:

Umatilla Morrow County Head Start, Inc. seeks parent input in the development of the Community Assessment on how services in the program and community are being provided. Through the parent input surveys combined with other information, recommendations can be made to add or enhance services to program families and community.

PROCEDURE:

1. The Operations Directors, with staff input, will review and revise the parent survey each program year. An input survey is developed for each program within the agency.
2. Surveys are printed and ready for distribution by November 1 of each program year.
3. Distribution of survey is as follows: 100% Head Start families, 100% USDA/CCR&R provider. WIC program completes an independent assessment for input.
4. Surveys will be given to each center for distribution to parents.
5. Surveys will be handed out on a home visit or by the bus driver on their route.
6. Due date on the surveys is by December 1 of each year.
7. Information from the surveys is compiled and tabulated by the East End Operations Director.
8. Follow up to any issue and concerns will be assigned by the Administrative Team.