

UMATILLA-MORROW HEAD START, INC.
POSITION DESCRIPTION

HEALTHY START FAMILY ADVOCATE

Supervisor: Family Services Manager (West), WIC Operations Manager (East)
Classification: Coordinator V **Exempt Status: Non-exempt**
Terms of Employment: Regular Full-Time

Job Goal: To assist the Family Services Manager and WIC Operations Manager in comprehensive services to first birth families. Implement the recruitment and enrollment process for the Healthy Start program in Umatilla County.

Responsibilities:

1. Recruit, select and enroll first birth families
 - a. Be knowledgeable of Healthy Start eligibility requirements.
 - b. Assist in planning and implementing the recruitment process.
 - c. Recruit by hospital visits, or by phone contact, making home visit or phone contact for all completed New Baby Questionnaire.
 - d. Ensure that highest risk families are enrolled to provide services needed and that education and support are available for the family.
 - e. Submit completed reports to supervisor in a timely manner.

2. Maintain an adequate social services referral system for coordinating the resolution of family needs and goals and to promote family strengthening.
 - a. Establish a partnership with families with sufficient home visits to:
 - I. Develop a plan to meet the family's stated goals.
 - II. Work in collaboration with family, designated agency and community staff to assist families with resources to meet family's goals
 - III. Offer core services to include case management, parenting and child development education, assessment and community services
 - b. Develop and maintain working relationships with community resources/partners (DHS, CAPECO, DVS, Health Dept., Mental Health, Police and Schools) by making on-site visits.
 - c. Assist families in developing resources for resolving emergent social service needs and follow up with families on the appropriateness of the resources.
 - d. Refer families to appropriate agencies and follow up on referrals.
 - e. Orient and provide information to staff and parents regarding social services and community resources.

3. Assist the WIC Operations Manager and Family Services Manager in the implementation of the Healthy Start component.
 - a. Help families establish an ongoing relationship with health and dental care providers.
 - b. Ensure that the nutrition assessment and appropriate follow-up and/or referrals are completed, to include discussing WIC/Nutrition goals with parent.
 - c. Encourage parents to complete required immunizations for their children and keep CIS/Immunization Record up to date.
 - d. Participate in reflective supervision to share information concerning health issues.
4. Coordinate and implement parent education and support programs for agency families with outreach to the community.
 - a. Review Parent Involvement Surveys for families interested and plan classes/groups based on survey results.
 - b. Encourage parents to attend parent education programs available through UMCHS and share opportunities of other parent education opportunities offered in the community.
 - c. Assist families in resolving barriers to attending parent education/support programs.
5. Participate as member of CARE/PASST Team when assigned.
6. For families receiving intensive home visiting services,
 - a. Promote positive parent-child relationships
 - b. Support healthy childhood growth and development
 - c. Enhance family functioning by teaching parents to identify strengths and utilize problem-solving skills, and
 - d. Improve the family's support system through linkages and referrals to available community services
7. Attend staff training in data collection and submission for the evaluation. Document completed training training tracker.
8. Be responsible for the collection of complete and accurate data on each participating family within the time parameters set by the evaluation. Complete monthly reports and submit to supervisor by the 5th of each month.

Qualifications:

- 1 AA/BA in Social Services Early Childhood Education, Social Work, Sociology or related field, plus one year experience in social work
- 2 Current physical examination and TB screen documentation upon hire
- 3 Current CPR/FA cards
- 4 Adequate means of transportation
- 5 Previous Head Start or early childhood experience (preferred)
- 6 Community service experience (preferred)
- 7 Ability to coordinate and/or conduct training sessions (preferred)
- 8 Multi cultural experience (preferred)
- 9 Bi-Lingual in Spanish/English both orally and written (preferred)

General Staff Responsibilities:

- 1 Participate in staff meetings, conferences, training sessions and workshops as assigned.
- 2 Demonstrate familiarity with employment policies, performance standards, work plan and objectives of Agency.
- 3 Maintain congenial and respectful relations with staff, children, families and community.
- 4 Keep current and accurate records.
- 5 Maintain confidentiality in regards to staff and family information.
- 6 Maintain objectives and professional standards.
- 7 Improve self-skills and education.
- 8 Fulfill role as mandated reporter as stated in Child Abuse and Neglect Policy.
- 9 Perform any other work-related duties as requested by your supervisor.
- 10 Be present at work in order to provide consistency of services.
- 11 Be a contributory team member in a positive/productive manner.
- 12 Demonstrate commitment to mission, values, and policies in the performance of daily duties.

Other Requirements:

- 1 Communicate effectively with staff, families, children, and the public using the phone and in face-to-face, one-to-one, and in group settings.
- 2 Observe, compare, and monitor behaviors, records and data to determine compliance with prescribed standards.
- 3 Comprehend, analyze, and make inferences and references from written material.
- 4 Fluent in English both verbally and written.
- 5 Perform physical inventory of equipment and/or supplies.
- 6 Work with children requiring the ability to walk or run quickly, kneel or sit on floor, bend, and lift, walk over rough or uneven ground, exposure to weather etc.
- 7 Lift and move heavy and/or bulky objects or children weighing up to 50 lbs.
- 8 Maintain the safety of the environment and children through visual, auditory and smelling senses.
- 9 Produce written documentation with clearly organized thoughts using proper sentence construction, punctuation and grammar.
- 10 Ability to drive a private or Agency vehicle; must possess a valid driver's license and personal automobile or provide a plan that will allow fulfillment of position requirements.

Umatilla-Morrow Head Start, Inc.

Is

An Equal Opportunity Employer