

## **Family Support and Connections**

**POLICY:** Family Support and Connections will prevent child abuse in Service District 12 by working with high risk families that are referred by Department of Human Services and community agencies. The program will work to strengthen and build resiliency in families, and refer to appropriate community resources. Family Support and Connections will be a partnership between Umatilla-Morrow Head Start, Inc., Department of Human Services District 12, and community partners.

### **PROCEDURE:**

1. UMCHS will serve as the contractor for Family Support and Connection Services (FSC) in Umatilla and Morrow Counties. Annually the program must serve 28 clients and provide 365 hours of direct contact time with the clients.
2. UMCHS will employ a FSC coordinator and case workers to provide FSC services.
3. UMCHS will form a FSC Steering Committee with DHS, community partners, and a consumer parent.
  - a. Community partners must include the Commission on Children and Families for each county.
  - b. The Steering Committee will meet quarterly.
  - c. The Steering Committee will seek input from parents through the UMCHS Policy Council when a consumer parent is unavailable.
4. Referrals for FSC Services will come from Department of Human Services, Schools, Head Start, Domestic Violence and other community partners. 90% of referrals will be TANF families.
5. FSC will conduct an activity during Child Abuse Prevention month to raise awareness about child abuse in the community.
6. FSC will conduct a yearly self-assessment.
  - a. The self assessment will include input from community partners and parents.
  - b. Results of the self assessment shall be shared with the steering committee. The steering committee may make program changes as they deem necessary based on the results of the assessment.
  - c. A synopsis of the self assessment shall be sent to the FSC Program Manager at the DHS Central Office.
7. A quarterly report shall be submitted at the beginning of each quarter. October 1, January 1, April 1, and July 1.
  - a. A copy of the report shall be sent to the FSC Program Manager at the DHS Central Office, the District 12 DHS Manager, and the District 12 Self-Sufficiency Program Manager.
  - b. A list of all TANF referrals to FSC during the quarter shall be sent to the District 12 Self-Sufficiency Program Manager at the end of each quarter.
8. The Policies and Procedures will reflect any amendments made by DHS to the Contract.