

# Child Care Resource & Referral Services

Child Care Resource & Referral is a program of Umatilla Morrow Head Start, Inc. that assists parents and child care providers with child care issues. The program will be known as UMCHS Child Care Resource & Referral.

## Visibility of Services:

- Developing and providing brochures and flyers outlining services to Parents, Providers, and Community.
- Providing a quarterly newsletter to Parents, Providers, and Community through posting on the website, email, mailing, and made available at classes.
- Providing an 800 number that is published in the local phone book.
- CR&R Information is listed in the two county wide resource directory.
- Agency phone is answered identifying CCR&R as agency program.
- CCR&R is on the agency web site and has its own page. All training is posted on the agency training calendar and on Oregon Registry online.
- CCR&R office has its own store front and name displayed on door and window.
- CCR&R participates in community wide advisory councils and planning groups.
- UMCHS Executive Director always states representation of CCR&R when attending meetings.

## Services Assisting Parents:

- Providing information on how to make informed decisions about quality care.
- Offer referrals to child care centers, group homes, and family child care homes near parent's job site or home.
- Provide information on how to choose safe, appropriate child care.
- Provide information on community resources for children.
- Assist in locating care for children with special needs.
- Distribute information on classes, support groups and special events for parents and children

## Services Assisting Providers:

- Refer parents needing child care for personal screening.
- Maintain current information on child care programs.
- Individual consultations are available to answer questions, concerns and problems regarding running a child care program.
- Provide an Overviews class for individuals that are interested in becoming family child care providers, centers or group homes.
- Provide information and training in areas such as early childhood

development, child abuse and neglect, small business start-up and management.

- Help providers network with each other through local, state and national associations.

Services Assisting the Community:

- Provide a coordinated linkage between families, child care providers, employers, community resources agencies, and local, county, and state government agencies in the development of a comprehensive child care system.
- Promote greater public awareness of the importance of quality child care.
- Provide on-going statistical information on the current status of child care in the community.

Child Care Resource and Referral believes that parents are best able to choose and evaluate child care for their children because parent know children's needs. The long-range goal of Child Care Resource & Referral is to make quality child care both affordable and accessible to every family who needs it in Umatilla and Morrow County.